

# IDEXX Technical Service washer maintenance

---

## Important points

1. There are two evening maintenance protocols. The protocol you use depends on how frequently you use the washer:
  - If the instrument is in constant use, run the protocol that keeps the tubes primed and wet when the instrument is not being used.
  - If the instrument is used only once or twice a week, run the protocol that purges the water.
2. Do not leave buffer in the system for long periods of time (for example, overnight or over the weekend). Doing so will clog the pins, and you will need to remove the manifold and clean it with a stylus.
3. If you must clean the manifold with a stylus, be sure to flush the manifold with running deionized (DI) water through the large port holes to remove any debris. If this step is not performed, the particles will immediately clog the pins again.

## Always rinse at the beginning of the day

1. Connect hose to DI water.
2. Turn power on.
3. Press **Main Menu**.
4. Select **MAINT** and then **DAY\_RINSE** (rinse will be with DI water).
5. Press **ENTER**.
6. Press **START**.
7. Repeat DAY\_RINSE (steps 3–6).
8. Reconnect hose to the appropriate wash buffer for testing.
9. Press **Main Menu**.
10. Select **MAINT** and then **DAY\_RINSE** (rinse will be with the wash buffer)
11. Press **ENTER**.
12. Press **START**.

## Evening maintenance, if washer will be used the next day

1. Connect hose to DI water.
2. Press **Main Menu**.
3. Select **MAINT** and then **DAY\_RINSE** (rinse will be with DI water).
4. Press **ENTER**.
5. Press **START**.
6. Select **Main Menu**.
7. Select **MAINT**.
8. Use the Option button to find the **RINSE\_AND\_SOAK** protocol.
9. When the wash manifolds are submerged, turn off instrument.

## Evening maintenance, if washer will not be used the next day (e.g., weekend or sporadic use)

1. Connect hose to DI water bottle.
2. Press **Main Menu**.
3. Select **MAINT** and then **DAY\_RINSE** (rinse will be with DI water).
4. Press **ENTER**.
5. Press **START**.
6. Repeat DAY\_RINSE (steps 2–5).
7. After the second DAY\_RINSE, run a protocol on dry; this will purge all water from the system, leaving tubes clean and empty (small droplets are okay):
  - a. Remove the cap and the tubing that dips into the DI water bottle, and place them on the laboratory bench. Do not disconnect tubing.
  - b. Press **Main Menu**.
  - c. Select **MAINT** and then **DAY\_RINSE**
  - d. Press **ENTER**.
  - e. Press **START**.
8. Press **Main Menu**.
9. Turn off the instrument.
10. Replace the plastic cover.

## Monthly cleaning with Tergazyme\* and/or bleach

1. Prepare a 5% household bleach solution or a Tergazyme\* solution (as instructed in the product insert) in a 4-liter bottle.
2. Connect the hose to the wash bottle containing the cleaning solution.
3. Press **Main Menu**.
4. Select **MAINT**.
5. Use the Option button to find the **DECONTAMINATION** protocol.
6. Press **ENTER**.
7. Press **START**.
8. At the completion of the DECONTAMINATION protocol, run the DAY\_RINSE protocol with DI water **two times** (see instructions above).

## Cleaning the manifold if any of the pins is clogged

1. Remove the manifold and inspect the pins. Are they level and straight? If not, contact BioTek for assistance.
2. With the manifold on a flat surface pin-side up, probe each dispense pin with the stylus.
3. Flush with running DI water through the large port holes.
4. Reconnect the manifold.
5. Run a DAY\_RINSE protocol with DI water two times.

